

INTEGRATED MANAGEMENT SYSTEM POLICY

Prusa business group is committed to the continual improvement of its integrated management system (IMS) within the areas of quality, environmental protection, and occupational health and safety. Our policy is grounded in our core values, mission, and strategic direction, and is an integral part of the organization's daily operations.

OUR COMMITMENTS

QUALITY (ISO 9001)

We develop and manufacture high-quality, reliable, and user-friendly 3D printers, filaments, and related software.

We actively listen to the needs of our customers and communities and strive for their maximum satisfaction.

We adhere to the principles of repairability, long product lifespan, and openness (open-source, no vendor lock-in).

We maintain a high level of customer support and provide expert information through articles, videos, and tutorials.

ENVIRONMENT AND CLIMATE (ISO 14001)

Our operations always consider their impact on the environment.

We are committed to actively contributing to climate change mitigation by reducing greenhouse gas emissions, supporting a circular economy, and increasing energy efficiency.

We prioritize local production and support suppliers from the EU, thereby reducing our ecological footprint.

We strive for sustainability and optimize our processes to minimize waste generation and energy consumption.

We help customers extend the life of our products through repairability and the availability of spare parts.

We consider environmental aspects throughout the product lifecycle, including during design, use, and end-of-life stages.

HEALTH AND SAFETY (ISO 45001)

Employee safety is our top priority – we emphasize the prevention of workplace injuries and occupational diseases.

We ensure a safe working environment in accordance with applicable legal requirements and standards.

We provide regular training for employees on health and safety and continually raise awareness of potential risks.

We ensure safety not only internally but also in relation to our customers through the safe design of hardware and software.

MANAGEMENT PRINCIPLES

We regularly review objectives and processes to improve system effectiveness.

We meet all legal and other applicable requirements related to our activities, products, and services.

We communicate openly, honestly, and responsibly with employees, customers, and partners.

We actively support maker and educational initiatives, even outside our company.

We seek and promote partnerships with those who share our values of sustainability and quality.

Our decisions in manufacturing, design, and operations consider climate impact, and we strive to contribute to global climate protection efforts.

MANAGEMENT PRINCIPLES

The top management of Prusa business group fully aligns with this policy and is committed to providing the necessary resources and conditions to fulfill its principles. The policy is communicated throughout the organization and is regularly reviewed for relevance and effectiveness.